

Resolution Center

This app version has been approved. All communication regarding your previously-rejected binary is now closed.

Rejected

2.23: Apps must follow the iOS Data Storage Guidelines or they will be rejected

Apple

Apr 16, 2013
09:24 AM

2.23

We found that your app does not follow the [iOS Data Storage Guidelines](#), which is required per the [App Store Review Guidelines](#).

In particular, we found that on launch and/or content download, your app stores 3.69 MB. To check how much data your app is storing:

- Install and launch your app
- Go to Settings > iCloud > Storage & Backup > Manage Storage
- If necessary, tap "Show all apps"
- Check your app's storage

The iOS Data Storage Guidelines indicate that only content that the user creates using your app, e.g., documents, new files, edits, etc., should be backed up by iCloud.

Temporary files used by your app should only be stored in the /tmp directory; please remember to delete the files stored in this location when the user exits the app.

Data that can be recreated but must persist for proper functioning of your app – or because customers expect it to be available for offline use – should be marked with the "do not back up" attribute. For NSURL objects, add the `NSURLsExcludedFromBackupKey` attribute to prevent the corresponding file from being backed up. For CFURLRef objects, use the corresponding `KCFURLsExcludedFromBackupKey` attribute.

For more information, please see [Technical Q&A 1719: How do I prevent files from being backed up to iCloud and iTunes?](#)

It is necessary to revise your app to meet the requirements of the iOS Data Storage Guidelines. For discrete code-level questions, you may wish to consult with [Apple Developer Technical Support](#). Please be sure to:

- include the complete details of your rejection issues
- prepare any symbolicated crash logs, screenshots, and steps to reproduce the issues for when the DTS engineer follows up.

For information on how to symbolicate and read a crash log, please see [Tech Note TN2151 Understanding and Analyzing iPhone OS Application Crash Reports](#).

If you have difficulty reproducing this issue, please try testing the workflow as described in <https://developer.apple.com/library/ios/qa/qa1764/> "Testing Workflow with Xcode's Archive feature".

Apr 17, 2013
04:06 AM

Chris Wheal, whealie@the-zebra.com

The file in question – we assume it is db.sqlite (which 3.7MB) – has to be backed up by iCloud as it is the individual user's personal details. The reason it is a lot bigger than before is that version 1.2 adds the table of all known cars for users to select and filter. The previous versions only included a table motorcycles.

Once a user has selected their own vehicles the sqlite database they back up to iCloud will be unique to each user.

Apple

Apr 18, 2013
06:32 AM

Thank you for your feedback.

If you wish to appeal your review, you can submit a request to the [App Review Board](#). The App Review Board was created for developers to appeal an app review they have concerns with. Once the App Review Board has completed their evaluation, they will contact you directly with the decision."

Apr 18, 2013
07:22 AM

Chris Wheal, whealie@the-zebra.com

Well what is the point of the box providing additional info then? And how come Facebook gets two app updates in the time it takes you to even answer my questions (24hours)?

Apple

Apr 18, 2013
07:29 AM

Hello,

Thank you for your response. As stated in our original correspondence, your app stores 3.7 MB which is not in compliance with the 2.23 guideline.

Please resolve that issue and resubmit your app for review. If you wish to appeal the rejection, please follow the instructions in our previous correspondence.

Apr 18, 2013
07:37 AM

Chris Wheal, whealie@the-zebra.com

How about giving some advice. How do you suggest the vital data field of cars, once the user has selected, is not backed up to that user's iCloud? If you can suggest a solution I'll implement it.

Apple

Apr 18, 2013
07:39 AM

Hello,

Please explain in detail exactly what is being backed up and why.

Apr 18, 2013
07:46 AM

Chris Wheal, whealie@the-zebra.com

I did in my original reply. Here it is again:

The file in question – we assume it is db.sqlite (which 3.7MB) – has to be backed up by iCloud as it is the individual user's personal details. The reason it is a lot bigger than before is that version 1.2 adds the table of all known cars for users to select and filter. The previous versions only included a table motorcycles.

Once a user has selected their own vehicles the sqlite database they back up to iCloud will be unique to each user.

Apr 18, 2013
02:39 PM

Chris Wheal, whealie@the-zebra.com

Any suggestions? I'm waiting up. Can I go to bed?

App Summary

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